# **Upgrading to CloudLinux 8: Ensuring Smooth Transition and Enhanced Performance**

Dear Valued Clients,

We are excited to announce a significant upgrade that will enhance the performance and reliability of our services: transitioning from CloudLinux 6 to CloudLinux 8. This upgrade reflects our commitment to providing you with the latest technology and ensuring that your experience with our services remains top-notch.

### Why the Upgrade?

CloudLinux 8 offers numerous improvements over its predecessor, including enhanced security features, better performance optimization, and support for the latest software applications. By upgrading to CloudLinux 8, we can provide you with a more stable and efficient operating environment, ultimately leading to improved service reliability and performance.

### What to Expect

We understand that any system upgrade may cause concerns about downtime and disruptions to your operations. Rest assured, we are taking every precaution to minimize any inconvenience during this transition.

#### **Email Notifications**

To keep you informed throughout the process, we will send out email notifications at key stages of the migration. You can expect to receive emails approximately 30 days before the migration, 7 days before, and on the day of the migration itself. These notifications will provide you with important updates and instructions to help you prepare for the transition.

## **Server-to-Server Migration**

The upgrade to CloudLinux 8 involves a server-to-server migration, which means there will be some downtime. Our goal is to keep this downtime to a minimum, but we appreciate your patience and understanding as we work to ensure a smooth transition.

### We're Here to Help

We apologize for any inconvenience this temporary restriction may cause and assure you that our team will be available to assist you throughout the migration process. If you have any questions or concerns, please don't hesitate to reach out to our support team.

At BetterMember LLC., we are committed to providing you with the best possible service and continually improving our infrastructure to meet your evolving needs. The upgrade to CloudLinux 8 is a significant step forward in this endeavor, and we are confident that it will result in a more robust and reliable platform for your business.

Thank you for your continued support and understanding as we work to implement these improvements. We look forward to serving you on our upgraded platform and are excited about the enhanced performance and capabilities it will provide.

Sincerely,
James Reardon
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